

Client Name:	Survey Completed By:
Job Reference:	Date:

Your feedback is Important to Us

As a valued client your satisfaction in the works DCN Drilling Limited has completed for you is important to us. As part of our company's commitment to continuous improvement, ensuring client needs are met and to remain leaders in the Drilling Industry, we would appreciate your support in completing this client feedback survey.

0 = Low

5 = High

How satisfied are you with our overall service?

0 1 2 3 4 5

Was the work performed to a high standard?

0 1 2 3 4 5

Was the professionalism of our staff to a high standard including co-operation and work ethic of Drill Crews, and were they helpful to the job needs?

0 1 2 3 4 5

Presentation, reliability and suitability of the equipment for the works undertaken?

0 1 2 3 4 5

Were Health, Safety and Environment considerations appropriate to the tasks undertaken?

0 1 2 3 4 5

How would you describe our performance overall?

Is there anything we could improve on?

All feedback received is collated, evaluated and where required further action taken to improve the DCN Drilling Service.

